

International Group Booking Policy 2022

National Mining Museum Scotland is a five star visitor attraction based at the Lady Victoria Colliery in Newtongrange, Midlothian.

COVID Guidelines

The safety of our visitors and staff is of utmost importance to us. As such, all groups **MUST** follow all Scottish Government guidelines at the time of their visit. Our guidance is as follows:

1. All members of your group must be fully vaccinated
2. All members of your group must have a negative lateral flow test before arriving in Scotland
3. All members of your group must wear a face mask when moving around the Museum, unless medically exempt
4. All members of your group must respect social distancing between themselves and NMMS Staff/other Museum visitors
5. Hand sanitiser and directional signs are located throughout the Museum

All groups must book in advance. Walk-in groups may not gain entry.

What does your visit include?

Guided Tour by an Ex-Miner or Audio Guide (self-led visit)

Guided Tour:

The Guided Tour is in English and all our guides are ex-miners from Scotland. The tour will take your group through the Lady Victoria Colliery, one of Europe's best Victorian coalmines, around the Pithead, into our recreated underground experience and finishes at Europe's largest Winding Engine.

The tour will last approximately 1 hour 15 minutes. We recommend having a designated translator in each group.

OR

Audio Guide/Self-Led

Audio tours are available for self-led visits. The audio guide can be downloaded directly to your own device (i.e. a mobile phone or WIFI enabled tablet) via a QR code at the Museum's reception. The audio guide is only available in English at the moment. We recommend for groups that you should bring your own headphones as it can get noisy if everyone listens to it on individual devices. There is WIFI in the Museum to assist in downloading the audio guide.

Access to two floors of exhibitions

This is included with either guided or self-led options. The exhibition floors are in English and include the history of coal mining in Scotland, an interactive look at life during the Victorian period as well as the social and cultural impact mining had on Scotland's communities.

The exhibition floors are self-guided and we recommend a minimum of 30 minutes per floor.

Group Requirements

All children or young people under the age of 18 must be accompanied by an adult. Ratio of one adult for every 10 young people is required. Due to health and safety, any groups with young people unsupervised may have their visit terminated by NMMS staff.

Lunch/Cloakroom

We apologise for any inconvenience but we cannot offer any cloakroom facilities or spaces for packed lunches to be eaten in at this time. The Museum café is unavailable for groups of more than 8 people at a time, due to capacity. Larger groups will be refused service. Packed lunches can be eaten outside in our picnic area, unfortunately there is no sheltered area available. For lunch, we recommend booking a local restaurant such as the Dean Tavern or Sun Inn in Newtongrange.

How to Get Here

Address: National Mining Museum Scotland, Lady Victoria Colliery, Newtongrange, EH22 4QN

We are only 30 minutes away from Edinburgh City Centre.

Train: we are a 5 minute walk from Newtongrange Train Station (with trains running from Edinburgh Waverly) with a dedicated path from the train station to our front door.

Bus: we are located on the A7 with great bus links to and from Edinburgh

Private hire bus: we have a large, free car park for buses to park in

Cost

Guided Tour (including exhibition floors)

£4 per young person (this is applicable to schools only)

£6.50 per young person (this is applicable to Colleges/Further Education/ Universities only)

One free adult for every 10 young people, thereafter £8.50 per accompanying adult

Free entry for carers or support staff for young people with Additional Support Needs.

Audio Guide/Self Led (including exhibition floors)

£2.50 per young person (schools only)

£5 per young person (Colleges/Further Education/Universities only)

One free adult for every 10 young people, thereafter £7.50 per accompanying adult

Free entry for carers or support staff for young people with Additional Support Needs.

For groups of over 80 people an additional tour guide is required. This is an additional £40 per additional tour guide required. If cancelled within 7 days charges will apply.

We accept the following methods of payment: Pound sterling (£) cash, all major credit/debit cards (bar American Express) or BACS transfer. Please note charges may apply according to your banking provider and you are responsible for ensuring these charges are covered. You can pay on arrival or we can send an emailed invoice, you must provide an email address at time of booking.

Group Sizes

Our group rates are applicable to groups of 12 or more people. There is a maximum of 20 people per tour and for larger groups your group will be split in to two or more groups with staggered tours. All groups must be accompanied by an adult, 1 adult for every 10 children is our minimum.

Visiting Times

The Museum is open from 10am until 4pm.

Guided tours are available at 10am, 12noon or 2pm. However, we will do our best to accommodate your requirements. Please note, if you arrive at 2pm for a guided tour you will have a very limited time to view the exhibitions.

Facilities

The Museum is based at a Victorian coal mine and the safety of our visitors is our priority. Children/young people must be supervised by an adult at all times. The Museum is indoors however, some areas of the tour do go outdoors or into unheated areas. Please come prepared for the Scottish weather with warm clothing and appropriate footwear. The Museum is wheelchair accessible. One area of the museum is currently not accessible to wheelchairs and alternative provision has been made for this. The Gift Shop can be accessed by a maximum of 10 children (with an accompanying adult) at a time, please note this is due to capacity. There are toilets situated throughout the museum.

Booking a Visit

To book your visit please email reception@nationalminingmuseum.com with your completed booking form. For enquires please call 0131 663 7519.

NMMS will check availability and respond to your booking request as soon as possible.

****Note for Booking Agencies/Companies****

This Policy MUST be passed to the group leader and acknowledged on the booking form. If this information is not acknowledged by the group leader, your booking will not go ahead.

Thank you. We look forward to welcoming you.